

## Privacy Policy

This privacy policy sets out how INTERACTEUR Ltd uses and protects any information that you give us when you use this website.

INTERACTEUR Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, and then you can be assured that it will only be used in accordance with this privacy statement.

INTERACTEUR Ltd may change this policy from time to time by updating this page. This policy is effective from 9<sup>th</sup> December 2020.

## What we collect

We collect, process and retain personal information from you and any devices (including mobile devices) you may use when you: use our Services, register for an account with us, provide us information on a web form, update or add information to your account.

Personal information you give us when you use our Services or register for an account with us

- Identifying information such as your name, addresses, telephone numbers or email addresses when you register for an account with us.

## Use and Retention

We use the personal information we collect to provide you customer service. We may use and retain your personal information as follows:

- Provide access to and use of our Services.
- Contact you via email or telephone in order to inform you about our Services. We will use the contact information you have provided to contact you by email and/or telephone if you have consented to such contact.

We retain your personal information as long as it is necessary and relevant for our operations. In addition, we may retain personal information from closed accounts to comply with national laws, prevent fraud and take other actions permitted or required by applicable national laws. After it is no longer necessary for us to retain your personal information, we dispose of it in a secure manner according to our data retention and deletion policies.

## Access and Rectification

We take steps to ensure that the personal information we collect is accurate and up to date, and that you have the ability to access and make corrections to it. This includes the following:

- You can see, review and change your personal information by signing in to your account. Please update your personal information immediately if it changes or is inaccurate.
- We will honour any statutory right you might have to access, modify or erase your personal information. Where you have a statutory right to request access or request the modification or erasure of your personal information, we can still withhold that access or decline to modify or erase your personal information in some cases in accordance with applicable national laws, but will give you reasons if we do so.

## Withdraw Consent

You have the right to withdraw your consent at any time.

If you withdraw your consent for the use or disclosure of your personal information for purposes set out in this Privacy Notice, you may not have access to all our Services and we might not be able to provide you all of the Services and customer support offered to our users and authorised under this Privacy Notice.

## **Subject Access Request**

If you wish to request access to your Personal Information held by INTERACT you may do so by submitting your request in writing to [privacy.officer@techbuyer.com](mailto:privacy.officer@techbuyer.com) or mail your request to:

Attn: Legal - Global Privacy Officer

Unit C1  
Crimple Court  
Hornbeam Square North  
Harrogate  
North Yorkshire  
HG2 8PB  
United Kingdom

In order to verify your identity we will require you to include:

- Your full name
- Email Address
- Mailing Address
- The nature of the personal information you wish to access

## **Security**

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

## **Links to other websites**

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law.

If you believe that any information we are holding on you is incorrect or incomplete and you cannot change it through your account, please contact us as soon as possible. We will promptly correct any information found to be incorrect.

## **Complaints**

Should you have any complaints you can contact the Supervisory Authority (Information Commissioners Office – ICO) via their website - <https://ico.org.uk/>